

# **Terms and Conditions: Pay 11 Receive 12 Months Internet Service**

## **1. Eligibility**

- This discount offer is available only for residential users.
- In order for new customers to qualify for the discount of 1 month free service, they are required to prepay 11 months of internet service before the commencement of installation/activation.
- Existing customers on a month-to-month period of agreement can qualify for the discount. To apply for this offer, the request must be sent before the 15th of the month. Upon approval, a proforma invoice will be issued for the full period of the 12 months with the included discount, based on the chosen package. The full amount indicated on the proforma invoice must be paid within 5 days of receiving the invoice. This payment will ensure the application of the discount. The commencement of the 12-month service period will start as of 1st of the following month.

## **2. Payment and Invoicing**

- New customers will receive a pro-forma invoice for the payment of 11 months upon agreeing to this offer. Once the payment is cleared, the installation process will commence.
- After installation and activation, a pro-rata invoice will be issued for the period leading up to the first full month of service. This pro-rata amount must be paid via Electronic Funds Transfer (EFT) within the first month of activation.

## **3. Offer Conditions**

- The 12th month of free internet service is provided only after the successful payment of the 11 months' prepaid service and, for new customers, the additional pro-rata amount.
- Failure to pay the pro-rata invoice within the stipulated time frame will result in cancellation of the discount offer. The payment made will be re-calculated to cover the following 10 months of service, with the 11th month's payment being adjusted to cover the pro-rata amount.

- This discount cannot be combined with any other promotions or discounts and does not apply to the pro-rata month payment.

#### **4. Fee Waivers**

- For customers qualified for this discount, 123NET will waive the construction fee, lease agreement, and debit order requirements that are part of standard 12 month service agreement.

#### **5. Early Cancellation or Change of Address**

- In the event of early cancellation or change of address during the discounted period, any amount paid will remain credited to the existing account and will not be transferred to another address or account.

#### **6. Offer Cancellation**

- 123NET reserves the right to cancel or modify the terms of this offer at any time without prior notice. The amended terms will be available on the 123NET website.